The Comperio Advantage: RECORDKEEPER SEARCH

The Environment

The Current environment of continued recordkeeper consolidating along with increased 401(k) litigation has created a challenge for Plan Sponsors in understanding the marketplace and ensuring they are protecting themselves from a fiduciary perspective.

Having an independent advisor/consultant with significant experience in analyzing recordkeeper(s) is vital for Plan Sponsors. Here is a sample of questions that need to be asked and documented:

- What documentation do we have for why we selected our current recordkeeper?
- When was the last time we did a due diligence review of our recordkeeper?
- If my recordkeeper was acquired, what does the new recordkeeping consolidation look like for my plan?
- What are the latest technologies available to Plan Sponsors? Are we leveraging these services for our Plan?
- What tools and resources are available for our plan participants? How does our current plan measure up?
- What type of cyber security protections are in place?
- How do our fees compare to the marketplace?

The Client

Technology Firm

Retirement Plan Assets: \$30 Million

Number of Active Participants: 500+

7+ year relationship with current recordkeeper

Goals

- Improve administrative efficiency and accuracy by automating processes (enrollment, distributions)
- Implement a 360 communication between payroll and recordkeeper
- Obtain more robust technology interface for their employees

Approach

- Create a hierarchy of key goals for Plan Sponsor and Participants
- Identify alternative recordkeepers' capabilities to determine which can fulfill the needs of the Plan
- Create a Custom RFP with needs-based questions to identify the best fit provider(s)

Employee Needs Employer Goals Cultural Fit Best Fit Provider

The Results

Comperio Retirement Consulting's proprietary process and analysis of the plan resulted in:

- I. Enhanced automation of administrative processes including enrollment, eligibility tracking, loans, and distributions
- 2. 360 payroll integration
- 3. Upgraded participant interface with new web and mobile technology
- 4. 30% reduction in fees versus the existing fee structure
- 5. Fully documented process in a written report

Client-Focused

- Retirement and Investment Consulting is 100% of our business.
- Comperio has no affiliation with any broker dealer or financial services firm.

Conflict-Free

- Serve as plan fiduciary for all clients.
- We do not provide or sell any personal investments to plan participants.

Experienced

- Technically oriented consultants that average 25 years experience in the retirement plan industry.
- Our consultants bring a unique perspective having worked both on the provider and plan sponsor side.

